



Terms of Use

LOKR Sports Ltd

Last updated: 28 April 2026

1. About LOKR Sports

LOKR Sports Ltd ("LOKR Sports", "we", "us", "our") is a company registered in England and Wales (Company No. 15348283) with registered office at 10 Stadium Business Court, Millennium Way, Pride Park, Derby, DE24 8HP.

These Terms of Use ("Terms") govern the provision and use of the LOKR Sports platform (the "Platform").

2. Scope of Services

LOKR Sports provides athlete development and organisational management software to sports organisations including schools, academies, clubs and governing bodies ("Organisation").

Access to the Platform is provided under a Service Agreement which sets out the term, scope and any specific arrangements between LOKR Sports and the Organisation.

These Terms apply to the Organisation and to all users accessing the Platform under the Organisation's authority.

3. Free Provision of Services

The Platform is currently provided to qualifying Organisations free of charge. There are no licence fees, subscription charges or per-user costs at this time.

LOKR Sports reserves the right to introduce paid plans, premium features, or other commercial arrangements in the future. Any such change will be communicated to existing Organisations in writing with reasonable advance notice, and existing arrangements will be honoured for any agreed period.

4. Authority and Eligibility

The Platform is provided exclusively to organisations. By entering into a Service Agreement, the Organisation represents and warrants that:

- It has full authority to enter into these Terms.
- It has lawful authority to upload and process personal data using the Platform.
- It complies with applicable safeguarding and data protection laws.
- It will ensure that authorised users comply with these Terms.

5. Account Access and Security

The Organisation is responsible for:

- Managing user access and permissions.
- Maintaining confidentiality of login credentials.
- Promptly notifying LOKR Sports of suspected unauthorised access.

LOKR Sports may suspend access where necessary to address security concerns.

6. Acceptable Use

The Organisation shall ensure that users do not:

- Upload unlawful, defamatory, abusive or infringing content.
- Upload media without appropriate consent.
- Use the Platform in breach of safeguarding obligations.
- Attempt to reverse engineer, disrupt, or compromise the Platform.
- Use the Platform for unlawful or unauthorised purposes.

LOKR Sports reserves the right to remove content or suspend access where misuse occurs.

7. Data Protection

Where LOKR Sports processes personal data on behalf of the Organisation:

- The Organisation acts as Data Controller.
- LOKR Sports acts as Data Processor.

Such processing shall be governed by a separate Data Processing Agreement.

The Organisation remains responsible for:

- Determining lawful basis for processing.
- Obtaining any required consents.
- Responding to data subject requests (unless otherwise agreed).

8. Intellectual Property

All intellectual property rights in the Platform remain the property of LOKR Sports.

The Organisation retains ownership of content uploaded to the Platform but grants LOKR Sports a non-exclusive, worldwide licence to host, store and display such content solely for the purpose of providing the Services.

No rights are granted except as expressly set out in these Terms.

9. Confidentiality

Each party agrees to keep confidential all non-public information disclosed in connection with the Services. This obligation survives termination.

10. Suspension and Termination

LOKR Sports may suspend or terminate access where:

- There is a material breach of these Terms.
- There is a safeguarding concern.
- There is a security risk.
- Required by law or regulatory authority.

Either party may terminate for material breach not remedied within 30 days of written notice.

Upon termination, data handling shall be governed by the Data Processing Agreement.

11. Fair Use

The Organisation acknowledges that the Platform is intended for athlete development and organisational management purposes. Use of the Platform shall be reasonable and proportionate.

LOKR Sports reserves the right to implement reasonable usage thresholds in relation to:

- Number of authorised users
- Storage usage
- Media uploads
- Bandwidth consumption
- API or automated access

Where usage materially exceeds what would reasonably be expected, LOKR Sports reserves the right to notify the Organisation and discuss appropriate service adjustments.

LOKR Sports will not restrict legitimate use of the Platform for its intended purposes but may take reasonable steps to protect system performance, security, and service integrity.

12. Warranties

LOKR Sports warrants that:

- The Platform will be provided with reasonable skill and care.
- It will implement appropriate technical and organisational measures to protect personal data.

Except as expressly stated, the Platform is provided "as is" without additional warranties.

13. Limitation of Liability

Nothing in these Terms excludes or limits liability for:

- Death or personal injury caused by negligence.
- Fraud or fraudulent misrepresentation.
- Any liability which cannot lawfully be excluded.

Subject to the above, LOKR Sports' total aggregate liability arising out of or in connection with these Terms shall not exceed £100.

LOKR Sports shall not be liable for:

- Indirect or consequential loss.
- Loss of profit, revenue, business opportunity or goodwill.
- Data loss resulting from user misuse or failure to maintain backups outside the Platform.

14. Force Majeure

LOKR Sports shall not be liable for failure or delay caused by events beyond its reasonable control.

15. Changes to the Platform or Terms

LOKR Sports may modify or update the Platform to improve functionality, security or compliance. Material changes to these Terms will be communicated in advance. Continued use of the Platform constitutes acceptance of revised Terms.

16. Governing Law and Jurisdiction

These Terms are governed by the laws of England and Wales. The courts of England and Wales shall have exclusive jurisdiction over disputes arising under these Terms.

17. International Use

LOKR Sports is operated from the United Kingdom. Where the Platform is accessed by Organisations outside the UK - including in India, South Africa, Australia and other jurisdictions - the Organisation acknowledges that local laws may apply and is responsible for ensuring its use of the Platform complies with those local laws.

Without limitation, this includes the Digital Personal Data Protection Act 2023 (India), the Protection of Personal Information Act 2013 (South Africa), and the Privacy Act 1988 (Australia).

18. Contact

Email: support@lokrsports.com

Post: LOKR Sports Ltd, 10 Stadium Business Court, Millennium Way, Pride Park, Derby, DE24 8HP.