



# Safeguarding Policy

LOKR Sports Ltd

Last updated: 28 April 2026

## 1. Purpose

LOKR Sports Ltd ("LOKR Sports", "we", "us", "our") provides software used by sports organisations including schools, academies, clubs and governing bodies, many of whom work with children, young people and adults at risk.

This Safeguarding Policy sets out our commitment to ensuring that the Platform is used in a way that protects the welfare and dignity of every athlete, in particular those under the age of 18 and adults at risk.

Safeguarding is the responsibility of every Organisation, every coach, and every parent or carer who uses LOKR Sports. This Policy supports - and does not replace - the safeguarding policies and procedures of each Organisation.

## 2. Scope

This Policy applies to:

- All staff and contractors of LOKR Sports.
- All Organisations using the LOKR Sports platform.
- All authorised users of the Platform - including coaches, athletes, parents, carers and administrators.

## 3. Our Commitments

LOKR Sports is committed to:

- Designing and operating the Platform in a way that prioritises the safety and welfare of children, young people and adults at risk.
- Working with Organisations to ensure their use of LOKR Sports is consistent with their own safeguarding obligations.
- Responding promptly to safeguarding concerns raised through the Platform or directly to LOKR Sports.
- Co-designing safeguarding features and controls with coaches, schools and national bodies.
- Ensuring that LOKR Sports staff understand their role in safeguarding and receive appropriate training.

## 4. Platform Safeguarding Features

The Platform is built with safeguarding in mind. Features include, where applicable:

- Permission-based access - parents, coaches and athletes only see what they should.
- Clear roles and audit trails for actions taken on the Platform.
- Tools to flag, escalate and report safeguarding concerns.
- Controls over who can upload, view and share media.
- Data minimisation - we only collect what is needed to support athlete development.

These features support - but do not replace - the safeguarding practices of each Organisation.

## 5. Responsibilities of Organisations

Each Organisation using LOKR Sports is responsible for:

- Maintaining and applying its own safeguarding policy aligned with applicable law and governing-body frameworks.
- Appointing a Designated Safeguarding Lead (or equivalent).
- Ensuring all coaches and staff are properly recruited, vetted and trained, including any required background checks (such as DBS in the UK or equivalent in other jurisdictions).
- Obtaining appropriate parental or guardian consents for athletes under 18.
- Configuring user roles, permissions and access on the Platform appropriately.
- Reporting safeguarding concerns through their own internal channels and, where necessary, to relevant authorities.

## 6. Responsibilities of Users

All users of the Platform must:

- Treat athletes, coaches, parents and other users with dignity and respect.
- Use the Platform only for legitimate sporting development purposes.
- Not share login credentials or attempt to access information they are not authorised to see.
- Not upload, share or post content that is unlawful, abusive, exploitative, indecent, or that breaches another person's privacy or dignity.
- Report any concerns about the welfare of an athlete or the conduct of a user without delay.

## 7. Reporting a Safeguarding Concern

If you have a safeguarding concern about a child, young person or adult at risk, you should:

- Report it immediately to the Designated Safeguarding Lead (or equivalent) at the relevant Organisation.
- Where the concern relates to use of the Platform itself, also report it to LOKR Sports at [safeguarding@lokrsports.com](mailto:safeguarding@lokrsports.com).
- Where there is an immediate risk to a child or adult, contact your local emergency services and statutory safeguarding authorities directly.

In the United Kingdom, urgent safeguarding concerns can be reported to the NSPCC Helpline (0808 800 5000), or in an emergency by calling 999.

LOKR Sports will treat reports confidentially and will cooperate with Organisations and statutory authorities as required.

## 8. International Use

LOKR Sports is operated from the United Kingdom and reflects UK safeguarding standards as its baseline.

Where the Platform is used outside the UK - including in India, South Africa, Australia and other jurisdictions - Organisations are responsible for ensuring their use of the Platform aligns with applicable local safeguarding laws, governing-body frameworks and reporting obligations. This includes (without limitation) the obligation to notify local statutory authorities where required.

## 9. Training and Awareness

LOKR Sports staff with access to user data, support functions or moderation tools receive safeguarding awareness training appropriate to their role. This includes:

- Recognising signs of harm or abuse.
- Understanding how to respond to a disclosure.
- Knowing how to escalate a concern internally and externally.
- Maintaining the confidentiality and dignity of those involved.

## **10. Review**

This Policy is reviewed at least annually, and additionally when there are material changes to the Platform, applicable law, or governing-body frameworks. Material updates will be communicated to Organisations.

## **11. Contact**

Safeguarding concerns or questions about this Policy:

Email: [safeguarding@lokrsports.com](mailto:safeguarding@lokrsports.com)

General contact: [support@lokrsports.com](mailto:support@lokrsports.com)

Post: LOKR Sports Ltd, 10 Stadium Business Court, Millennium Way, Pride Park, Derby, DE24 8HP.